

Legal & Financial Consultation FAQs

What are the legal and financial consultation components of the Employee Assistance Program?

In addition to counseling services and the Virtual Concierge services, members, their spouse or partner, and dependents up to the age of 26 will receive free and confidential consultations with an attorney and a financial professional.

How many consultations do you get?

Consultations for legal issues are 30 minutes and financial are 90 minutes length, and you receive one consultation per unique issue, per year.

How do the consultations work?

Your information will be taken and you will be transferred to the legal or financial department to set up your free consultation.

The member does not have to pay for the consultation itself, but is responsible for any costs incurred for work done as a result of that half-hour consultation. Such as filing of paperwork or other legal fees outside of the consultation. The member will be responsible for those fees, but will receive a discount on the fees.

What do the consultations cover?

Legal: The vast majority of legal questions involve divorce, foreclosure, and collection issues, but consultations can also assist with the following issues: civil/consumer, domestic/family, real estate, landlord/tenant, motor vehicle, criminal, immigration, estate planning, IRS matters, and bankruptcy.

Attorneys can also advise and consult on ID theft by providing a 60-minute consultation to discuss assistance with restoring identity and credit and outlining a plan of action.

PLEASE NOTE: The legal consultation does not cover any employment-related issues or malpractice.

Financial: Advice and consultation with a financial counselor is available for issues such as credit, bankruptcy, mortgage counseling, debt consolidation, retirement planning, and more. Most questions involve bankruptcy or debt problems, student loans, college funding, and budgeting advice/guidance.

Available to you and your eligible family members!

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