

Short Term Disability

Your guide for a seamless process



For a simplified claim experience, file online at guardianlife.com





Are you filing a claim for maternity? Once you've delivered, contact us to report your date and type of delivery. Please inform us if you're taking bonding time following your recovery.



We may need medical information to review your claim. Please provide the included authorization form to your physician(s) currently treating you for this condition. Your physician may require an alternate form.



To ensure timely payments, please keep us and your employer informed of updates to your leave. If you're unable to return to work as planned, contact us so we can reach out to your physician(s) for updated information.



It's important your work state is indicated on the claim form. If you work from home and are unsure of your work state, please consult with your employer. If Guardian administers your State Paid Leave policy, you don't need to file a separate claim. We'll take care of that for you.



We'll contact you, your employer or physician if any additional information is needed to make a claim decision. Claim reviews are generally completed within 10 business days, and you'll be contacted when a decision is made.*

Have a question? Contact us at 800-268-2525. A representative is available to help you Monday - Friday, 8 am - 8 pm ET.



Short Term Disability Claim Form

Documents can be returned electronically at www.guardianlife.com/forms. Select the "Benefits through work" option and click the "Secure Channel" link to send your private information.

Or, you may complete the form and submit by fax to (610) 807-8270 or email to group_std_claims@glic.com You may also send to: Group STD Claims, P.O. Box 14331, Lexington, KY 40512 Customer Service toll-free: 1-800-268-2525 EMPLOYEE SECTION - PLEASE COMPLETE ALL QUESTIONS AND SIGN BOTH THE EMPLOYEE SECTION AND THE AUTHORIZATION TO OBTAIN INFORMATION. FAILURE TO DO SO MAY RESULT IN DELAYS. 1. EMPLOYEE NAME 2. PLAN NUMBER 3. EMPLOYER NAME 4. EMPLOYEE HOME MAILING ADDRESS STATE 5. EMPLOYEE TELEPHONE NUMBER CITY 7IP 6. WORK STATE 7. EMPLOYEE EMAIL ADDRESS 8. MEMBER ID 9. DATE OF BIRTH 10. SOCIAL SECURITY NUMBER 11.

MALE □ FEMALE 12. IS DISABILITY DUE TO YOUR EMPLOYMENT? ☐ YES ☐ NO 13. IS DISABILITY DUE TO AN ACCIDENT? ☐ YES □ NO IF "YES", HAVE YOU FILED A WORKERS' COMPENSATION CLAIM? ☐ YES ☐ NO IF "YES", DO YOU INTEND TO FILE SUIT? ☐ YES ☐ NO IS DISABILITY DUE TO SERVICE IN THE MILITARY? YES NO 15. DATE SYMPTOMS FIRST 16. RETURN TO WORK DATE
ACTUAL 14. IF YOU ANSWERED "YES" TO QUESTION (12) AND/OR (13), PLEASE PROVIDE THE FOLLOWING APPEARED / / TIME PLACE DATE OF ACCIDENT ACCIDENT DETAILS 17. ARE YOU ELIGIBLE TO RECEIVE ANY OTHER INCOME (SOCIAL SECURITY, WORKERS' COMPENSATION, STATE DISABILITY, PAIF FAMILY LEAVE, UNEMPLOYMENT, PENSION, NO-FAULT, ASSOCIATION/INDIVIDUAL DISABILITY PLANS AND SALARY CONTINUATION AND/OR SICK LEAVE BENEFITS, PTO, ETC.)? LETTER OR SUPPLY TYPE OF BENEFITS, AMOUNT, FREQUENCY, TELEPHONE NUMBER, AND IDENTIFICATION NUMBER OF SOURCE (ATTACH A SEPARATE PAPER IF NEEDED) 18. IF YOUR REQUEST FOR SHORT TERM DISABILITY IS APPROVED AND YOUR BENEFIT IS TAXABLE, PLEASE GIVE AMOUNT YOU WANT US TO WITHHOLD PER WEEK FOR FEDERAL INCOME TAX (MUST BE WHOLE DOLLAR AMOUNT OF AT LEAST \$20 PER WEEK AND MAY NOT REDUCE BENEFIT TO LESS THAN \$10). \$_ PLEASE NOTE: CERTAIN DISABILITY BENEFITS ARE CONSIDERED SUPPLEMENTAL WAGES BY THE IRS (SEE IRS PUBLICATION 15A). IF YOUR DISABILITY BENEFIT IS DETERMINED TO MEET THESE REQUIREMENTS, A MANDATORY FEDERAL INCOME TAX WITHHOLDING (22%) IS REQUIRED. IF YOUR CLAIM IS PAYABLE, GUARDIAN WILL ADVISE YOU AT TIME OF PAYMENT IF THIS MANDATORY WITHHOLDING APPLIES TO YOUR BENEFIT PAYMENTS. Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime. In New York, the person shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation." "Please Note: Your Social Security number is required for IRS tax reporting purposes. Your Social Security number will not be used or disclosed to anyone for any other purpose and will not be retained in any record other than that pertaining to the claim. REQUIRED SIGNATURE OF EMPLOYEE DATE PHYSICIAN SECTION – PLEASE HAVE YOUR PHYSICIAN COMPLETE THIS SECTION IN FULL AND RETURN TO PREVENT DELAYS IN **PROCESSING** 1. DIAGNOSIS(ES) 2. ICD-10 CODE(S) 3. IS PATIENT'S DISABILITY DUE TO A) EMPLOYMENT ☐ YES ☐ NO B) ACCIDENT ☐ YES ☐ NO C) PREGNANCY ☐ YES ☐ NO D) MILITARY SERVICE ☐ YES ☐ NO 4. IF DISABILITY IS DUE TO PREGNANCY, PLEASE INDICATE DATE OF DELIVERY PLEASE INDICATE TYPE OF DELIVERY ☐ VAGINAL ☐ C-SECTION ☐ MULTIPLE BIRTHS ACTUAL 5. DATE SYMPTOMS FIRST APPEARED 6. DATE OF FIRST VISIT FOR THIS CONDITION 7. A) DATES OF TREATMENT FOR THIS CONDITION HEIGHT 7. B) DATE OF PATIENT'S NEXT APPOINTMENT WEIGHT LBS 9. DATE PATIENT WAS TOTALLY DISABLED (UNABLE TO WORK) / / THROUGH / FROM 10. IF PATIENT STILL DISABLED, GIVE DATE FOR 11. DATES PATIENT WAS HOSPITALIZED (IF APPLICABLE) ANTICIPATED RELEASE TO RETURN TO WORK 1 1 THROUGH 12. SURGICAL DATE(S) CPT(S)/PROCEDURE(S) 14. A) WAS PATIENT REFERRED TO YOU BY ANOTHER PHYSICIAN? ☐ YES ☐ NO 13. A) WOULD YOU SUPPORT THE PATIENTS RETURN TO WORK ON A LIMITED BASIS? IF "YES", PLEASE GIVE NAME AND TELEPHONE NUMBER OF PHYSICIAN □ YES □ NO "YES", PLEASE PROVIDE RESTRICTIONS AND LIMITATIONS THAT WOULD BE IN PLACE 14. B) DID YOU REFER PATIENT TO ANOTHER PHYSICIAN? ☐ YES ☐ NO IF "YES", PLEASE GIVE NAME AND TELEPHONE NUMBER OF PHYSICIAN 13. B) DURATION OF ABOVE RESTRICTIONS: 15. DO YOU BELIEVE THE PATIENT IS COMPETENT TO ENDORSE CHECKS AND DIRECT THE PROCEEDS THEREOF? ☐ YES ☐ NO 16. PRINTED NAME OF PHYSICIAN SPECIALTY PRINTED ADDRESS OF PHYSICIAN _ TELEPHONE NUMBER (___ ____ EMAIL ADDRESS FAX NUMBER (TAX ID#

SIGNATURE OF PHYSICIAN



EMPLOYER SECTION - PLEASE HAVE YOUR EMPLOYER COMPLETE THIS IN FULL (QUESTIONS 1-26) TO PREVENT DELAYS IN PROCESSING.													
1. EMPLOYER N	PLOYER NAME						2. PLAN NUMBER						
3. EMPLOYER A	DDRESS		CITY				STATE ZIP						
4. IF BRANCH OR AFFILIATE, PLEASE PROVIDE NAME OF PARENT EMPLOYER SOCIAL SECURITY OR TAX ID 5. DATE EMPLOYEE TERMINATED/RESIGNED / /											NED		
6. EMPLOYEE NAME					7. EMPLOYEE SOCIAL SECURITY NUMBER -				8. EMPLOYEE DATE OF BIRTH / /				
9. EMPLOYEE JOB TITLE			10. DATE				TE EMPLOY				12. EMPLOYEE INSURANCE CLASS		
13. CLAIMAN'TS PHONE NUMBER () - 14. NORMAL WORK SCHEDULE:				MON	TUES	WED	THURS	FRI	SAT	SUN	HOURS	S/WEEK S/DAY	
15. REASON FOR LEAVING WORK: 16. ACTUAL LAST DAY WORKED / / 17. HOURS WORKED ON LAST DAY										N LAST DAY			
□ DISABILITY □ MATERNITY □ OTHER													
18. CAN THE EMPLOYEE'S JOB BE MODIFIED TO ALLOW FOR RETURNTO WORK? 19. DATE EMPLOYEE RETURNED TO WORK									ME				
☐ YES ☐ I	NO M	AYBE, DEPENDING O	N RESTRICTIONS						/	/		☐ FULL TI	ИE
20. SALARY - (PI	ER THE CO	MPANY SETUP) PLEA	ASE PROVIDE:						HOURLY		■ WEEH		/EEKLY
EMPLOYEE'S	BASE SAL	ARY (<u>DO NOT</u> INCLU	DE BONUS, OVERTIME	OR COMMIS	SIONS)	\$ (PLEASI	E CHECK F	L REQUENCY		JINI FILT	LI IVIOIN	INCI LITEA	KLI
EMPLOYEE'S	TOTAL BC	NUS AND COMMISSI	ONS OVER LAST 24 MC	ONTHS (IF APP	LICABLE)	\$		FROM	/	/	то	/ /	
EFFECTIVE DATE OF EMPLOYEE'S LAST SALARY CHANGE:													
IF EARNINGS DEFINITION BASES SALARY ON PRIOR YEAR W-2, PLEASE ATTACH A COPY OF THE PRIOR YEAR W-2 (IF EMPLOYED IN PRIOR YEAR) OR PROVIDE YEAR-TO-DATE SALARY: \$ FROM / / TO / /													
21. DOES THE EMPLOYEE CONTRIBUTE TO THE COST OF THEIR SHORT-TERM DISABILITY 11. DOES THE EMPLOYEE CONTRIBUTE TO THE COST OF THEIR SHORT-TERM DISABILITY 12. FOR ASSISTANCE WITH JOB ACCOMMOCATION STAY AT WORK OPPORTUNITIES, CONTACT OUR VOCATIONAL REHABILITATION DEPT. AT 800-233-0691, OR, TO RECEIVE A CALL FROM OUR													
IF "YES", PLEASE BE SURE TO COMPLETE THE FOLLOWING ACCURATELY AND FULLY OVERTIFIED THE FOLLOWING ACCURATELY AND FULLY OVERTIFIED THE FOLLOWING ACCURATELY AND FULLY CONTACT:													
% PAID BY EMPLOYEE, PRE-TAX PLEASE NOTE: SELF FUNDED DISABILITY PLAN BENEFITS ARE CONSIDERED SUPPLEMENTAL WAGES BY THE IRS (SEE IRS PUBLICATION 15A). IF YOUR DISABILITY PLAN IS SELF FUNDED, GUARDIAN WILL DEDUCT A MANDATORY 22% FEDERAL INCOME TAX WITHOLDING FROM THE DISABILITY BENEFIT CHECKS THAT ARE ISSUED.													
23. A) DID THIS DISABILITY ARISE OUT OF EMPLOYMENT?													
B) HAS A WORKERS' COMPENSATION CLAIM BEEN FILED?													
24(B) WHAT IS THE EMPLOYEE'S WORK STATE?													
25. JOB DESCRIPTION – Please fully complete the following details about the physical aspects of the claimant's job as performed in an 8-hour work day. Please also attach a description of job duties, if available.													
	NEVE R	OCCASIONALLY .25 – 2.5 DAILY HRS	FREQUENTLY 2.5 – 5.5 DAILY HRS	CONTINUC 5.5 – 8 DAI HRS				NEVER	.25 – 2	SIONALLY 2.5 DAILY HRS		REQUENTLY 5 – 5.5 DAILY HRS	CONTINUOUSLY 5.5 – 8 DAILY HRS
SIT						WAL	_K						
STAND						DRI	/E						
LIFT/CARRY		INDICATE AMO	OUNT/FREQUENCY BELO	OW		REACH A	ABOVE					0	
0-10 LBS						BEND/S	ТООР						
10-20 LBS						USE HAN	USE HANDS FOR		INDICATE ACTIV		CTIVITY/I	VITY/FREQUENCY BELOW	
20-50 LBS						PUSHING/I	PULLING						
50-100 LBS						FINE MANIF	PULATION						
OVER 100 LBS						STRESS LEV	/EL 🗆	LOW	☐ MODE	RATE	☐ HIG	H 🔲 VERY	'HIGH
26. I CERTIFY THAT I HAVE REVIEWED THE ABOVE INFORMATION AND THAT THE EMPLOYEE NAMED ABOVE HAS BEEN A FULL-TIME ACTIVE EMPLOYEE FOR WHOM PREMIUMS HAVE BEEN PAID. AUTHORIZED EMPLOYER SIGNATURE DATE													
PRINTED NAME OF AUTHORIZED PERSON TITLE TELEPHONE NUMBER () - EXT FAX NUMBER () - EMAIL ADDRESS													



Authorization to Obtain Information (Medical records and other information)

I, the undersigned, AUTHORIZE any physician, medical or mental health professional, medical practitioner, hospital, clinic, healthcare or other medical or medically related facility, healthcare provider, pharmacy, pharmacy benefit manager, therapist, benefit plan administrator, business associate, insurer or reinsurer, consumer reporting agency subject to the Fair Credit Reporting Act, insurance support organization, insurance agent, employer, financial institution, Governmental Agency including The Social Security Administration, The Veteran's Administration or any other organization or person having any knowledge of The Insured or The Insured's health to give The Guardian Life Insurance Company of America ("Guardian") or its employees and agents, or its authorized representatives, or third parties, any information in its possession about The Insured. This information includes, but is not limited to, medical information as to cause, treatment, diagnoses, prognoses, consultations, examinations, tests or prescriptions with respect to The Insured's physical or mental condition or treatment of The Insured. This may include (but is not limited to) HIV infection, any disorder of the immune system, including acquired immune deficiency syndrome (AIDS), mental illness or use of alcohol or drugs. This information also includes non-medical information concerning The Insured, The Insured's occupation, employment history, driving history, earnings or finances or information otherwise needed to determine policy claim benefits that may be due The Insured.

I, the undersigned, UNDERSTAND that this authorization is part of the policy's Proof of Loss requirement and if I revoke or fail to sign this authorization or alter its content in any way, it may affect the handling of The Insured's claim, including the denial of benefits under The Insured's policy. Any information obtained will not be released by Guardian to any person or organization except to: affiliates (including but not limited to Berkshire Life Insurance Company of America); reinsuring companies; other persons (including but not limited to The Insured's attending medical provider), or insurance support organizations performing business or legal services in connection with The Insured's claim or application for insurance, or as may be otherwise lawfully required, or as I may further authorize. Information disclosed pursuant to this authorization is no longer covered by federal privacy rules and may be redisclosed pursuant to this authorization or as otherwise permitted or required by law. In the event that my coverage with Guardian requires me to pursue benefits available from the Social Security Administration, I further authorize Guardian to disclose information contained in my claim file with third parties specializing in social security disability claims.

I, the undersigned, UNDERSTAND that I have the right to revoke this authorization in writing at any time by sending a written request for revocation to Guardian at P.O. Box 14331, Lexington, KY 40512. I understand that a revocation is not effective to the extent that Guardian has already relied on this authorization, or to the extent that the company has a legal right to contest a claim under an insurance policy or to contest the policy itself.

I, the undersigned, UNDERSTAND some states require that I be informed that: "Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, may be committing a fraudulent insurance act, which is a crime and subject to criminal prosecution, substantial civil penalty and the stated value of the claim for each violation."

I, the undersigned, AGREE the information obtained with this authorization may be used by Guardian to determine eligibility for benefits under The Insured's policy. A photocopy of this form is as valid as the original, and I may request one. This form is valid up to 24 months (12 months in Kansas) from the date shown below.

I, the undersigned, AUTHORIZE the Social Security Administration to release information or records about ______(The Insured) to Guardian or its authorized representative or third parties. This information is to be released in order to properly adjudicate The Insured's claim or continue The Insured's eligibility for benefits. Please release detailed earnings for up to the last ten years and/or summary record of total earnings and/or information from master benefit records regarding award, denial or continuing benefits.

I declare that all answers, statements and information made or given by me, or at my direction, in connection with this claim are and have been complete and true, and I have read the fraud warning and signed the Employee Section of the claim form.

Signature of Insured (or authorized representative)	Relationship	Date	
Name of Insured:	Date of Birth:	/	/
Address:			
Claim Number:Policy	Number:		

Documents can be returned electronically at www.guardianlife.com/forms, emailed to group_std_claims@glic.com, faxed to 610-807-8270, or mailed to Group STD Claims, P.O. Box 14331, Lexington, KY 40512.



Fraud Warning Statements

The laws of several states require the following statements to appear on the claim form:

Alabama: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution, fines, or confinement in prison, or any combination thereof.

Alaska: A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

Arkansas, West Virginia: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Arizona: For your protection Arizona law requires the following statement to appear on this form. Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

California: For your protection California law requires the following to appear on this form: Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Colorado: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

Connecticut, Iowa, Nebraska and Oregon: Any person who knowingly, and with intent to defraud any insurance company or other person, files an application of insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, may be guilty of a fraudulent insurance act, which may be a crime, and may also be subject to civil penalties.

Delaware, Indiana and Oklahoma: WARNING: Any person who knowingly, and with the intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

District of Columbia: WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits, if false information materially related to a claim was provided by the applicant.

Florida: Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Idaho: Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

Kansas: Any person who knowingly, and with intent to defraud any insurance company or other person, files an application of insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto, may be guilty of insurance fraud as determined by a court of law.

Kentucky: Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Louisiana and Texas: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit is guilty of a crime and may be subject to fines and confinements in state prison.

New Mexico: Any person who knowingly presents a false or fraudulent claim for payment or a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties or denial of insurance benefits.

S Guardian

Maine, Tennessee and Washington: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefit.

Maryland: Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Minnesota: A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

New Hampshire: Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud, as provided in N.H. Rev. Stat. Ann. § 638:20.

New Jersey: Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

New York: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

Ohio: Any person who with intent to defraud or knowing that he/she is facilitating a fraud against an insurer, submits an application, or files a claim containing a false or deceptive statement is guilty of insurance fraud.

Pennsylvania: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Rhode Island: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Vermont: It is a crime for any person knowingly to provide material false, incomplete, or misleading information to an insurance company for the purpose of defrauding the company, for any person knowingly to provide material false, incomplete, or misleading information concerning the sale of insurance or the status of an insurer, or for any person to misappropriate the funds of an insured or an applicant for insurance. Penalties include imprisonment, fines, and denial of insurance benefits.

Virginia: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.